

8:30 - 9:00	"Access to Cultural and Linguistic Appropriate Services to Achieve Equity" Registration & Breakfast (will be provided)					
9:00 - 9:30	Welcome – Opening Address "Embracing Louisiana's Multilingual Heritage", Setting the Stage Presenter:Warren Perrin, CODIFIL					
	Health		Justice		Education	
9:30 -10:45	Administrators/ Policy & Law Makers / Providers "Moving Towards Becoming Culturally Competent Organizations" Moderator: Samantha Euraque Panel Presenters: David Little, Infectious Disease,University Medical Center / Enrique Moresco, NOAIDS Task Force Crescent Care /Dr. Keith Winfrey, NOELA Health Center Objective: First steps to becoming culturally competent. Self-study and assesing your own agency and capacity.	Community, Advocates & Interp/Translators "Compliance with Privacy & Confidentiality Regulations" Presenters: Valerie A. Montoya & Patricia Harris, Officers, U.S. Dept of Health & Human Services Objective:Understanding and navigating the laws and ethics.	Administrators/ Policy & Law Makers "Cultural Competency In A Justice Setting" Presenter: Rebeca Zuniga-Hamlin, Denver Justice and Peace Committee Objective: Discuss how administrators guarantee meaningful access to services	Interpreters/ Translators & Advocates "Requirements for Court Interpreters" Fred Lewis, US Equal Employment Opportunity Commission & Adjunct Faculty, Loyola University Dept. of Language and Cultures Objective: Identify techniques and resources for interpreting in justice settings.	Administrators/ Policy & Law Makers/ Providers "Becoming Culturally Competent in an Education Setting" Dr. Margarita Echeverri, Xavier University of Louisiana College of Pharmacy / Mary Moran, Nuestra Voz Objective: Discuss diversity competence to include components of communication within educational settings	Community, Advocates & Interpreters/ Translators "LEP Rights in Education " Jennifer Coco, Southern Poverty Law Center / Cathy Johnson, Jefferson Federation of Teachers Objective: Provide information and resources to empower parents, advocates and volunteers
10:45 -11:00	BREAK					
11:00 -12:00	Administrators/ Policy & Law Makers / Providers "Joint Commission Standards and Hospital Resources for Language Access" Presenter: Remote Webinar Presentation, Dr. Christina Cordero, The Joint Commission Objective: Learn and understand the standards set by CLAS and the Joint Commission to provide effective, equitable and understandable, respectful and quality care and health services	Community Advocates & Interp/Translators "How Do You Advocate For Yourself?" Presenters: Shaula Lovera,CCANO / Rosa Herrin, Oxfam America Objective: Learn how to take your assignments, doing mediation and how to politely say no to providers. If you are bilingual, how do you wear two hats? Advocate vs Interpreter	Administrators/ Policy & Law Makers "Providing & building Language Access in Justice: A Practical Discussion for Administrators, Courts, Policy/Law makers" Moderator: Christy Kane, Louisiana Appleseed Panel Presenters: Kathleen Gasparian with Gasparian Immigration / Jennie Searcy with CCANO Objective: Learn to design and implement appropriate services to include all communication needs and services.	Interpreters/ Translators & Advocates "Cultural Competency for Secondary Trauma" Panel Presenters: Tatiana Pinto, CCANO/ Alejandra Salinas,CCANO/ Carlos Naranjo Tulane's Children's Project Objective: Managing secondary trauma for interpreters who offer services in emotionally charged arenas	Administrators/ Policy & Law Makers / Providers "Planning for Language Access in our Schools: A Practical Discussion for Administrators & Educators in our Schools" Presenter: Sapna Pandya, Washington DC Language Access Coalition - Remote Presentation Objective: Identify strategies that will promote equitable and inclusive services.	Community, Advocates & Interpreters/ Translators "LEP Beyond Spoken Languages" Panel Presentation: David Gallegos, Vincenzo Pasquantonio & Ashely Volion, Advocacy Center Objective: Discuss diversity competence in interpreting for persons with disabilities beyond spoken languages.
12:00 - 1:15	Keynote Address: Working LUNCH "Cultural Competency & Inclusion Beyond Language" Objective: How to providing access and inclusion for marginalized populations Presenter: Warren Perrin, CODIFIL					
1:15 - 2:15	Administrators / Policy & Law Makers / Providers "Service Providers Perspective Addressing Language Access On The Ground" Claudia Adamcweicz, 1World Language / Deborah Even, NOELA Healthcare Center/Carlos Naranjo, Tulane's Children's Project Objective: Using phone interpreters, are your bilingual staff actually bilingual, how do know?	Community Advocates & Interp/Translators "Advocating for Responsive, Culturally and Linguistic needs for LEP Patient Rights" Moderator: Lucas Diaz Panel Presenters: Tuan Nguyen, MQVN CDC/ Lang Le, VIET Objective: Setting organizational goals, policies and management accountability to meet the needs LEP patients in your agency.	Administrators/ Policy & Law Makers "Working Effectively with Court Interpreters and Advocates" Rebeca Zuniga-Hamlin, Denver Justice and Peace Committee and Fred Lewis, US Equal Employment Opportunity Commission Objective: Identify strategies to overcome barriers to comply with legal proceedings.	Interpreters/ Translators & Advocates "Discussion: Justice and LEP Community In Louisiana" Moderator: Samantha Euraque Colette Pichon, Gulf Coast Center for Law and Policy; Lorena Salazar Vizcarra, Mexican Consulate; Laura Mellum, City of New Orleans, Mayor's Office Objective: Addressing the needs of LEP community to address safety and build trust and promote safety	Administrators/ Policy & Law Makers / Providers "Obligations & Requirement for School Administrators and Instructors" Presenter: Debra Weinberg, Advocay Center Objective: Demonstrate effective implementation of Title VI to protect limited English proficient students, English learners and provisions for their parents.	Community, Advocates & Interpreters/ Translators "Outreach and Advocacy with LEP Parents on School Legal Requirements" Moderator: Karla duPlantier Panel Presenters: Jefferson Federation of Teachers / Cindy Escoto,SPLC / Korinna Sanchez, Puentes Objective: Develop strategies to effectively perform outreach and educate limited English proficient community members
2:15 - 2:30	BREAK					
2:30 - 3:30	Discussion: Moving Forward					
3:30 - 4:00	Closing Address "Language Access In Disaster Response" Panel Presentation: Jamie L. Segura, Red Cross; Sarah Babcock, City of New Orleans Health Dept; Shaula Lovera, CCANO					